



Warranty Policy

WARRANTY PERIOD:

With the exception of the items listed in the chart below, Aero Industries, Inc. warrants all of its mechanisms and liner products to be free from defects in material and workmanship for a period of twelve (12) months from the date of invoice, and warrants all tarpaulins to be free from defects in material and workmanship for a period of six (6) months from the date of invoice.

MECHANISMS AND LINERS	
Product	Warranty Period
Parallel shaft motors <i>(see note 1)</i>	12 months from date of invoice
Right-angle gear motors- manufactured before January 1, 2008 <i>(see note 1)</i>	18 months from date of invoice
Right-angle gear motors- manufactured after January 1, 2008 <i>(see note 1)</i>	36 months from date of invoice
Easy Pull spring	36 months from date of invoice
Avalanche LandSlide Liner <i>(see note 2)</i>	60 Months from date of invoice
Avalanche LavaSlide Liner <i>(see note 2)</i>	Limited Lifetime
Easy Cover aluminum swing arms <i>(see note 3)</i>	Lifetime
Conestoga steel wheel	Lifetime
TARPAULINS	
Product	Warranty Period
Easy Cover Tarp – Mesh, Asphalt or Vinyl	6 months from date of invoice
Side Kick Tarp – Mesh or Vinyl	6 months from date of invoice
Crank N Go Tarp – Mesh and Semi-Waterproof	6 months from date of invoice
T5 Tarp - Mesh	6 months from date of invoice
Roll tarp – Grain/End dump <i>(see note 4)</i>	6 months from date of invoice
Roll tarp – Refuse <i>(see note 5)</i>	6 months from date of invoice
All other tarps	6 months from date of invoice
Side Kit Tarp <i>(see note 6)</i>	12 months from date of invoice
Conestoga Panel or One-Piece Tarp	12 months from date of invoice

WARRANTY NOTES:

¹Motors exposed to excess current are not a manufacturer defect, and therefore will not be covered under this Warranty Policy. To prevent excess current, which can cause internal motor components to fail or burn, please ensure proper circuit breakers are used and are maintained.

²Liners warranties terms and conditions are administered and governed by the producer of the UHMW material. Copies of their warranty policy are available upon request.

³Damage to Easy Cover aluminum swing arms caused by normal use, wear-and-tear, or impact from objects such as loaders, etc. will not be covered under this Warranty Policy.

⁴Grain and End Dump roll tarps must have either (a) arched bows spaced maximum of 48” apart or (b) a arched bows spaced a maximum of 10’ apart when using a full-length longitudinal center ridge pole. Failure to comply with this requirement will cause damage to the tarp system and will not be covered under this Warranty Policy.

⁵Refuse roll tarps must have weep holes in tarp. Failure to comply with this requirement will cause damage to the tarp system and will not be covered under this Warranty Policy. Further, to prevent moisture from building on the tarp surface when the refuse trailer is not fully loaded or in use, the tarp should be stored in the open position. Failure to do so could cause damage to the tarp system and will not be covered under this Warranty Policy.

⁶Side Kit tarps must have rope tie downs on front of tarp. Failure to comply with this requirement could cause damage to the tarp and will not be covered under this Warranty Policy. If rubber tie downs must be used, use a minimum of five (5) ties downs per side, do not use rubber tie downs on the front of tarp. Failure to do so could cause damage to the tarp and will not be covered under this Warranty Policy. Gate panels must be the same height as the side panels. Failure to comply with this requirement could cause damage to the tarp and will not be covered under this Warranty Policy. Side Kit tarps must have arched bows spaced maximum of 48” apart. Failure to comply with this requirement could cause damage and will not be covered under this Warranty Policy.

TERMS, CONDITIONS, and INSTRUCTIONS:

Aero Industries shall be the sole judge of determining if a product or component’s failure is due to a defect in material or workmanship, and by extension, determining if a product will be covered under this Warranty Policy. Further, Aero Industries reserves the right to refuse to warrant any products that were not installed in strict accordance with Aero’s written installation manuals or have been modified. Damage due to normal wear and usage, will also not be covered under this Warranty Policy. This warranty is effective only if the product is properly installed, maintained, and used for its intended purpose.

Prior to returning a product or component to Aero Industries for warranty consideration, you must contact Aero’s Customer Service at 1-800-535-9545 (extension 1968) to get a Return Material Authorization (RMA) number. Items received without a RMA number clearly marked on the shipment will be refused.

In addition, Aero Industries must approve in writing any costs related to a warranty claim in advance of any work being performed by a party other than Aero Industries. As such, Aero Industries will not be responsible for any charges or costs incurred that were not previously approved in writing.

All warranties are limited to repairing or, at Aero’s option, replacing any component that is deemed defective. Aero shall not be liable for labor to replace any part found defective. Aero shall not be liable, under any circumstances, for any consequential, incidental or indirect damages or expenses associated with the warranted product.

Contact Aero Customer Service at 1-800-535-9545