



SAFETY RECALL NOTICE

National Highway Traffic Safety Administration – Recall Number: **19E033**

This notice serves to satisfy the guidelines set forth by the National Highway Traffic Safety Administration, and in accordance with the National Traffic and Motor Vehicle Safety Act.

Aero Industries has decided that a defect which relates to the Manual Crank exists in certain Easy Cover #200, #250, #300, #350, #400, #450, #465, #475, and #485 models.

IMPORTANT

- If your Easy Cover system was installed between November 11th, 2018, and April 19th, 2019. The Pawl Assembly (0311-960728) has been found to be defective inside your Manual Crank Assembly, and is being recalled.
- You should contact your Dealer, or Aero Industries to receive a Recall Retrofit Kit #0311-969101 shipped to you free of charge.

Why is a recall being conducted?

The defect involves the Spring Return of the Pawl Assembly. Under certain conditions the Spring Return Pin located on the Pawl Assembly can be dislodged causing the Return Spring to come loose from the Pawl Assembly.

What may cause the defect?

Due to excessive vibration, or shock. The Pin may become dislodged from Pawl Assembly.

What is Aero doing about the problem?

Aero Industries is offering Recall Retrofit Kit (#0311-969101) as a replacement for your defective Pawl Assembly. This Retrofit Kit will be provided at no cost to you. We ask that you review the documentation that will arrive in your Retrofit Kit prior to performing the actual retrofit.

We estimate this retrofit will take approximately 1/2 hour.



Aero Industries, Inc. CAR #33852

What should you do?

If you have not been contacted by Aero Industries, or your Dealer concerning this recall. You should immediately contact Aero Industries, or your Dealer to request your free Recall Retrofit Kit.

If calling Aero Industries direct, please call our recall hotline using our dedicated toll free phone number 800-535-7562

What if you no longer own this Easy Cover System?

If you no longer own the Easy Cover system affected by this recall, please contact Aero Industries using our dedicated toll free phone number 800-535-7562 to provide new owner contact information.

Who should you contact if you have further questions or concerns?

You should contact the Quality Manager at Aero Industries using our toll free phone number 800-535-7562 or mmorrow@aeroindustries.com

Additional Information

If you are the lessor of this vehicle, please forward a copy of this notice to the lessee within ten days to comply with Federal regulations.

If you have already paid to have your easy Cover system repaired for this condition, you may be eligible for reimbursement of the charges. To learn more about what you need to do to obtain reimbursement please call Aero Industries Quality Manager at 800-535-7562.

If after having attempted to take advantage of this recall you believe you have not been able to have your Easy Cover system remedied without charge and within a reasonable amount of time, you may submit a complaint to the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>

We apologize for any inconvenience this safety recall may cause, but your safety is our first concern.

Sincerely,

Aero Industries

Aero Industries, Inc.
4243 West Bradbury Avenue
Indianapolis, IN 46241

Aero Industries, Inc. Form: QF-QA-1005